

DR. WILLIAM R. FRANKENBERGER (he/him/his)

EDUCATION

- 2024

Ph.D. Adult Learning & Leadership

Kansas State University | Manhattan, KS

Dissertation: Relational Conflicts Experienced Through Digital Platforms Among Generation Z Sorority Women, Advisor: Susan Yelich Biniecki, Ph. D.
- 2024

Conflict Resolution Graduate Certificate

Kansas State University | Manhattan, KS

Qualitative Research Graduate Certificate

Kansas State University | Manhattan, KS
- 2015

Certificate in Nonprofit Governance

North Park University | Chicago, IL
- 2013

M.A. Adult and Community Education

Ball State University | Muncie, IN

Concentration: Public Health Education
- 2010

B.S. Interdisciplinary Studies

Millikin University | Decatur, IL

Concentrations: English, Music, and Sociology

PROFESSIONAL EXPERIENCE

- 2020-Present

Chief Learning Officer, *Delta Zeta Sorority* | Oxford, OH

Oversee the learning strategy for an international sorority, including training, leadership, health, accountability, e-learning, and assessment. Develop and evaluate over twenty-five programs, leading a team of two staff, two graduate students, and volunteers. Created a learning framework boosting engagement by 85% and material application by 95%. Act as a crisis and justice liaison. Maintain relationships with stakeholders across six generations. Collaborate on revenue and membership innovations for diverse members.
- 2018-Present

Learning Development Consultant, *MJ Insurance Sorority Division* | Indianapolis, IN

Provide sorority clients with advisement on learning initiatives like sexual violence prevention, Title IX investigation support, drug education, hazing prevention, female incivility, policy development, mental health, and risk reduction strategies for alumnae and collegians. Recruited and marketed new consulting clients to increase revenue.
- 2018-Present

Mental Health First Aid Trainer, *National Council for Mental Wellness* | Washington, D.C.

Served as a facilitator for the nationally endorsed program to adults from 18-75 on mental health and crisis response. Trained over 1,500 facilitators across the fraternal industry. Manage aspects of program coordination including recruitment, learner registration, e-learning course advisement, in-person facilitation, and post-event analysis.
- 2018-2020

Chief Safety Officer, *Delta Zeta Sorority* | Oxford, OH
- 2014-2018

Director of Risk Prevention, *Delta Zeta Sorority* | Oxford, OH

PRACTITIONER CERTIFICATIONS

2023	National Resource Center on Domestic Violence, Trauma Informed Sexual Assault Investigation Training
2021	International Ombuds Association, Certified Organizational Ombuds Practitioner
2019	HR University, Diversity and Inclusion Certification Course
2018	Association of Title IX Administrators, Certified K-12 Investigator
2018	Association of Title IX Administrators, Certified Higher Education Investigator
2016	National Association of Safety Professionals, Workplace Violence Prevention Specialist

COMMUNITY & VOLUNTEER INVOLVEMENT

2024-Present	Board Member , Association of Fraternity and Sorority Advisors
2023-Present	Director of Educational Programs , Association of Fraternal Leadership and Values
2022-2024	Awards & Recognition Chairman , Association of Fraternity and Sorority Advisors <i>Winner: Shelley Sutherland Outstanding Volunteer Award, 2023</i>
2020-2022	Co-Chairman Accountability Taskforce , National Panhellenic Conference
2018-2023	Registration Director , Association of Fraternal Leadership & Values
2016-2019	Fireside Chats Coordinator , Association of Fraternity and Sorority Advisors
2016-2024	President (2023-2024) & Vice President (2016-2022), Midwest Color Guard Circuit

PROFESSIONAL AFFILIATION & MEMBERSHIPS

- » Association of Fraternity and Sorority Advisors (2012-Present)
- » Association of Title IX Administrators (2015-Present)
- » American Association for Adult and Continuing Education (2023-Present)
- » Association for Talent Development (2017-Present)
- » American Educational Research Association (2019-Present)
- » Delta Sigma Phi Fraternity (2007-Present)